



FREQUENTLY ASKED QUESTIONS – ARPA RELIEF

1. Q: How do I Apply for Hardship?

A: You will need to fill out a Navajo Nation ARPA Application submitted with one of the following documents (NO ORIGINAL DOCUMENTS, COPIES ONLY):

- CIB
- Tribal Card
- Employee ID Card
- Power of Attorney if applying for Elders/Inmates/Incarcerated
- Current Legal Guardianship Documents for Children

2. Q: What documents are NOT required when submitting the ARPA Application?

A: The following documents are not required when submitting your ARPA application.

- Driver License
- Social Security Card
- Birth Certificate

3. Q: If the person is eighteen or older, do they need to submit a separate application?

A: Yes, if the applicant is eighteen or older, they will need to apply on their own because they are considered legal adults.

4. Q: Can I apply with my girlfriend and/or boyfriend?

A: No, you cannot apply with your girlfriend and/or boyfriend, each must apply separately.

5. Q: Can I apply for my stepchildren, grand kids?

A: Yes, you can apply for your stepchildren, and/or grand kids, if you have legal guardianship with supporting documentation (Guardianship Papers).

6. Q: How can I apply for ARPA Hardship for a family member that is incarcerated?

A: If applying for an incarcerated family member, then you will need to obtain a Power of Attorney. However, if you cannot obtain a Power of Attorney, then do the following:

- Have the inmate complete an application and have him/her sign the application and then submit the application with his/her Certificate of Indian Blood (CIB).
- The inmate signature is required if you do not have a Power of Attorney.

7. Q: My child turned eighteen, does he/she need to reapply for the hardship to get the adult amount?

A: No, if he/she received assistance from Hardship 1 or Hardship two, they do not need to reapply.

8. Q: I received the 1st Hardship; do I need to reapply for the ARPA.

A: No, you are automatically qualified and approved for the ARPA. Unless you have a change of address, you will need to fill out the CHANGE OF ADDRESS FORM.

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9. Q: I received the 2nd Hardship; do I need to reapply for the ARPA.

A: No, you are automatically qualified and approved for the ARPA. Unless you have a change of address, you will need to fill out the CHANGE OF ADDRESS FORM.

10. Q: I have a newborn; can I apply for my newborn?

A: This will depend on several factors. If your newborn does have an assigned CIB, then you can complete the NAVAJO NATION ARPA APPLICATION FORM. However, if your newborn DOES NOT have a CIB then you will need to work with the Navajo Nation Vital Records Office to obtain a CIB prior to applying for the Navajo Nation ARPA relief payment.

11. Q: Do I need to report a deceased family member to the Hardship Office?

A: YES, you do need to contact the Navajo Nation Hardship Office and provide the following information/documentation:

- Death certificate for the deceased
- Written Statement addressed to the Office of the Controller providing:
 - Name of deceased family member
 - CIB of deceased family member
 - Date of birth of the deceased

Once you have the information please send via mail or email documentation to the following:

Mail: Office of the Controller
P.O. Box 3150
Window Rock, AZ 86515

Email: ARPAHardship@nnooc.org

12. Q: Can I use a deceased members hardship money for funeral expense?

A: Unfortunately, the relief payment for the deceased cannot be used for funeral expenses and the check should be returned to the Navajo Nation to the following address:

**Office of the Controller
P.O. Box 3150
Window Rock, AZ 86515**

13. Q: If a family member is deceased can their relief payment check be re-issued to me?

A: Unfortunately, there is no beneficiary option for any of the relief payments, so a check CANNOT be reissued to surviving family member and the check should be returned to the Navajo Nation.

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14. Q: I turned in my application and have not received my money, so what do I need to do?

A: When the ARPA relief payments are processed an announcement will be released. Further, all applicants may contact the ARPA hardship team to verify if an application had been received from the First or Second distribution

15. Q: How do I verify if my application had been received for the First or Second relief payment?

A: Call the Navajo Nation Hardship team, so they can verify if your application had been submitted. Contact the ARPA hardship team at the following phone numbers:

(928) 223-3490	(928) 223-3502
(928) 223-3525	(928) 224-8187
(928) 224-8148	(928) 223-3479
(928) 223-3504	(928) 223-3709
(928) 223-3709	(928) 223-3506
(928) 371-9226	(928) 223-3712
(928) 224-8212	

16. Q: Can I still apply for the first round of Hardship?

A: No, the application period for relief payment under the CARES ACT ended on December 23, 2021.